

FREQUENTLY ASKED QUESTIONS (FAQ'S) CONCERNING YOUR CHILD SUPPORT CASE

HOW CAN I GET MY ARREARS REDUCED?

If the custodial parent is willing to waive all or part of the arrears owed and the order was set by:

Juvenile Court: the custodial parent can either file a motion with that e court or requesting a "forgive and forget administrative hearing" thru child support.

Court of Domestic Relations: the custodial parents can file a motion, or she can send in a notarized statement to her child support worker asking that the arrears balances be waived or reduced.

If you or the custodial parent files a motion with the courts in person, there is a fee associated with filing that motion with the courts.

PATERNITY ISSUES

If you believe that you are not the father of the child that an order has been set for, you must file a motion with the courts, either through an attorney or in person at 800 Broadway. Fees apply to this process.

TERMINATE OR TEMPORARILY SUSPEND YOUR ORDER

You must file a motion with the courts either through an attorney or in person at 800 Broadway. Fees apply to this process.

HOW DO I CONTACT THE CUSTODIAL PARENT?

Due to confidentiality laws, CSEA cannot divulge the address or phone number of another individual to you. You will have to rely on your own contacts.

HOW CAN I GET JOB and or EDUCATIONAL REFERRALS UPON RELEASE?

Your parole/probation officer should be able to assist you with that. CSEA does have a list of employers who are willing to hire persons with felonies and are willing to assist you in becoming part of their workforce. Please call us when you are released and we will mail you the list. This, of course, is not a guarantee of employment.

CHILD VISITATION ISSUES

Visitation is a separate issue than child support. Child support does not set nor monitor visitation orders. To have a visitation order set a motion must be filed. You can file a motion at 800 Broadway personally or through an attorney. Fees apply.

MODIFICATION OF YOUR ORDER

Your case can be reviewed every 36 months. In order for a down ward modification to be completed there would need to have been a 30% change in your income since your order was established. Please note that loss of income due to incarceration is not a valid reason for a request for a modification review, as you are considered to be voluntarily under employed. Please keep in mind that your support may be reduced, may be increased, or may stay the same as a result of the Order Modification review. You can request a modification review by writing us and asking for an order modification request be sent to you. You also may have an attorney file a motion for modification for you at 800 Broadway or you can file your own motion in person. Fees apply

MISTAKE OF FACT HEARING REQUEST

This can be filed if you have proof that there is an error in your case. Any verbal agreement you may have with the custodial parent is not considered a "mistake". If the custodial parent agrees to any change, a motion must be filed to change your current court order. If you have proof and file for a hearing, you or your attorney must be present.

WHY ARE YOU ATTACHING MY PRISON WAGES FOR CHILD SUPPORT?

By law, CSEA may garnish 25% of your wages while incarcerated for child support.

